Carriage Charges Outline - November 2026

The cost of carriage has repeatedly risen during 2025/26 and the shipping of bulky irrigation product has become much more expensive.

DPD are great for boxed goods but for any irregular shaped product and coils of pipe, only DXF can deliver it for us, and they are applying more surcharges for this service.

This includes significant extra charges for delivering to residential address, handling bulky items and accommodating sticks of pipe.

Whilst we have taken this on the chin for some considerable time, we do now need to make some small increases but we have also introduced a new incentive for our account holders

Standard sized **boxed** orders, over **£700 Net value, will be shipped FREE** (1-2 day service)

Please see below an outline of our carriage guideline valid from 2nd November 2026

Carriage Rate Guide:

- Express Pak up to 1kg = **£8.00**
- Express Pak up to 5kg = **£9.00**
- Boxed Orders up to 10kg = **£11.00**
- Boxed Orders up to 20kg = **£15.00**

- Mixed Orders (with pipe) up to 20kg = **£18.00**
- Mixed Orders (with pipe) over 20kg = **£18.00 for the first 20kg**, plus **£0.40 per additional kg** (some large items are subject to volumetric calculations and not just weight)
- Large items on standard pallet **from £75.00** (final cost will depend on destination postcode and overhang)
- **FREE delivery** on orders over **£700 Net** (small & medium boxed goods via DPD)
- Please note free carriage does not apply to special offers or the spring promotion

Important Notes:

- Express Paks and boxed items are typically delivered next day (carrier permitting) via DPD or DX
- Surcharges may apply to DXF orders (not boxable) sent to selected residential addresses
- Larger items or orders with pipe may be sent via a pallet carrier or our own lorry transport (circa 1–5 day service)
- Timed and next day pallet delivery upgrades available at extra cost
- Back orders, special orders, non-stock and direct deliveries may result in additional carriage cost
- Making additions to existing orders may result in a delay or additional carriage cost
- Additional costs apply to any straight pipe lengths over 3m long or large pipe of 50mm diameter or larger
- LWS in theory has no minimum order value but this may be subject to revision for repeated small value orders
- All prices subject to VAT and we reserve the right to amend this guide and the prices shown at any time.
- The LWS team will always endeavour to identify the most cost-effective carriage option for your order.